



New call center hours: 24/7

Stock Yards Bank & Trust is pleased to announce new
24/7 services available for our debit card customers

Need help with your Stock Yards Debit Card after hours or over the weekend? No problem!

24 hours a day, 7 days a week, you will now be able to talk to a live representative if you need help or have any questions about your debit card.

I need help with my debit card outside of your normal business hours. What do I do?

1. CALL OUR CUSTOMER SERVICE NUMBER (502-582-2571 OR 800-625-9066)
2. WHEN YOU HEAR THE AFTER HOURS MESSAGE, SELECT OPTION #3.
3. YOUR CALL WILL THEN BE ROUTED TO ONE OF OUR CUSTOMER SERVICE REPRESENTATIVES WHO WILL HELP YOU WITH YOUR DEBIT CARD

We can help you 24/7

- » REPORT A LOST OR STOLEN CARD
- » REORDER A REPLACEMENT CARD
- » ADD A TRAVEL EXEMPTION
- » INCREASE YOUR DAILY LIMIT BECAUSE OF A LARGE PURCHASE
- » OBTAIN HELP WHEN A TRANSACTION IS DECLINED BECAUSE OF POTENTIAL FRAUD

We are thrilled to offer 24/7 telephone support for our SYB Debit Card customers.

Thank you for your business!

**Stock
Yards**[®]
Bank & Trust

A TRUSTED PARTNER

24/7

MEMBER FDIC